

HEALTH ADMINISTRATION INCLUDING HOSPITAL ADMINISTRATION

PAPER – I

Time : 3 hours
Max. Marks : 100

HAH/D/12/14/I

Attempt all questions in order.
Each question carries 10 marks.

Write short notes on:

1. Steps in manpower planning in a hospital. How are the training needs assessed in an organization? 5+5
2. Explain communication. How latest communication tools can bring efficiency and effectiveness in Hospital Management? 5+5
3. What is corporate social responsibility? Discuss its role in health sector in India. 10
4. Value added services in hospitals. 10
5. What is collective bargaining? Discuss the role of Trade Unions in hospitals. 5+5
6. Discuss various principles of marketing. How marketing principles can be balanced with medical ethics. 5+5
7. Enumerate various hospital statistics. How these are useful in auditing the performance of hospital. 10
8. Staff and line relationships with examples. 10
9. Challenges ahead for Hospital Administrators. 10
10. System approach in management. 10

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PAPER – II

Time : 3 hours
Max. Marks : 100

HAH/D/12/14/II

Attempt all questions in order.
Each question carries 10 marks.

Write short notes on:

1. What are the newer methods of sterilization? Briefly describe plasma sterilization. 10
2. Role of International agencies in health care delivery in India. 10
3. Planning & design consideration in setting up of an ICU. 10
4. Green hospital concept. 10
5. Quality assurance practices in blood bank services. 10
6. Pharmacovigilance. 10
7. Discuss various methods in equipment repair and maintenance. What challenges are faced in this regard? 10
8. Challenges in managing emergency services in hospital. 10
9. Radiation safety practices. 10
10. What is day care service? How this service can improve quality & productivity in hospital? 10

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PAPER – III

Time : 3 hours

HAH/D/12/14/III

Max. Marks : 100

Attempt all questions in order.
Each question carries 10 marks.

Write short notes on:

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| 1. Hospital Grievance Redressal Procedure. | 10 |
| 2. Consumer Protection Act 1986 as applicable to medical practice. | 10 |
| 3. Quality Adjusted Life Years (QALYS) | 10 |
| 4. Hospital utilization indicators. | 10 |
| 5. Mainstreaming of AYUSH under N.R.H.M. | 10 |
| 6. Cost containment in hospitals. | 10 |
| 7. Planning of a 10 bedded dialysis unit. | 10 |
| 8. Zoning concept in operation theatres. | 10 |
| 9. T.P.A. and its impact on health care utilization. | 10 |
| 10. What is building management system? How this can be used to improve engineering services in hospital. | 10 |

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PAPER – IV

Time : 3 hours

HAH/D/12/14/IV

Max. Marks : 100

**Attempt all questions in order.
Each question carries 10 marks.**

1. What is nested case controlled study? Discuss in brief the methodology and advantage of the study. 3+(5+2)
2. Describe Johari window, its importance, uses and application in management. 3+2+2+3
3. What is verbal autopsy? Describe the use, importance and instrument used in context of maternal deaths. 2+(2+2+4)
4. Discuss the sampling methodology covering: 2+2+2+2+2
 - a. Sample size,
 - b. Adjustment of sample size,
 - c. Sample design,
 - d. Sample selection, and
 - e. Mapping and listing operation, in context of National Family Health Survey (NFHS) Round 3.
5. Define monitoring and evaluation. Describe the steps involved in evaluation of National Mid-Day Meal Programme. 2+8
6. What is social audit? Describe the role of PRIs (Panchayati Raj Institutions) in Social Audit? 4+6
7. Write briefly on leadership and motivation. As an in-charge of Community Health Center (CHC), how would you motivate your subordinates? (3+3)+4
8. What do you understand by counseling? Enumerate steps of counseling. Briefly describe the role of counseling in context of HIV/AIDS. 2+4+4
9. What is asbestosis? Enumerate mechanism of action, diagnosis and prevention of asbestosis. 2+(3+3+2)
10. What do you understand by materials management? How will you implement and do inventory control in Primary Health Centre as a Medical Officer in-charge? 3+2+5
